

GET A **NEW START** AT NYC LIBRARIES

LIBRARY FINE AMNESTY: WHAT YOU NEED TO KNOW

On October 19, 2017, we are clearing ALL fines on ALL kids' and teens' (17 years and under) library cards! See below for details on eligibility, how to return books, how to avoid fines, and more.

Who benefits from the October 19 library fine amnesty?

For kids and teens ages 17 and under who have a library card with Queens Library, Brooklyn Public Library, or The New York Public Library, any existing fines and fees on overdue, unreturned, and lost materials will be automatically cleared on October 19, 2017. High school students ages 18 and up are also eligible, but fines will not be cleared automatically. Eligible customers can visit their local library where staff will waive fines on a case-by-case basis through November 2, 2017.

What happens after October 19?

The fine amnesty only applies to fines and fees on your account as of October 19. After that date, your library system's regular fine schedule will apply. Please return all books and materials by their due dates in order to avoid fines.

Where can I return my library books and materials?

Books and materials must be returned to any branch of the library system from which they were borrowed. Queens Library books and materials can be returned to any library in Queens. Find the nearest branch in your library system: nyclibraries.org

What if I can't find my outstanding library books and materials?

Returning books and materials is not required to benefit from the fine amnesty, although the libraries encourage you to bring materials back so that all New Yorkers can enjoy them.

What if I can't find my library card?

Visit your local library and ask a staff member to look up your account and give you a new library card. Remember to bring a valid form of ID and proof of address. Your old card will be deactivated immediately.

How can I avoid fines in the future?

When you check out materials, you can get a receipt from library staff or from the self-check machine. Make sure to look at the due dates on the receipt or find them by logging into your account online. Please return items to any location in your library system by the due dates listed. Note: There are no fines on e-books! Talk your librarian to find out how you can borrow one or visit: queenslibrary.org

Read down any future fees! At Queens Library, any person 21 years old and younger can read in the library to reduce fees through the "Read Down Your Fees" program. Ask a librarian for details.

How can I renew items?

Eligible items can be renewed online, in person, or by calling 718-990-8508. Note that if another customer is waiting for the item, it cannot be renewed. Try to renew a few days prior to the due date to check if an item is eligible for renewal.

For more information about using your library card, visit: queenslibrary.org